

Caregivers • Social Workers • Nurse Case Managers

*A SERVANT'S*  
*HEART*   
CARE SOLUTIONS

*Where the Needs of Others Come First!*

Caring • Consistent • Dependable

**1-800-777-4750**



## *Personal assistance does not limit someone's independence... it enhances it!*

Are you concerned about your loved one's ability to prepare meals, do laundry, take a bath or do housekeeping? Maybe he or she is recovering from a recent surgery or procedure and needs assistance with routine tasks. Whether they are moving back home from a facility or simply need ongoing assistance with the activities of daily living, we have qualified, caring professionals who can help.



### **CAREGIVERS**

After a needs evaluation has been completed, a Caregiver will be selected to help take care of the tasks that your loved one can no longer easily complete on his or her own. With years of experience, we know how to provide the best Caregiver for your loved one's needs.

### **GERIATRIC CARE MANAGERS**

As degreed social workers and registered nurses, Geriatric Care Managers step in and provide a variety of supportive services to assess needs, resolve problems and implement comprehensive care plans. Care management services are beneficial when you don't live nearby and you need professionals to protect your loved ones' interests.

## *Caregiver Services Offered*

- Bathing/Personal Hygiene
- Assist with Dressing
- Toileting/Incontinence Care
- Medication Reminders and Tracking
- Monitor Vital Signs
- Assist with Ambulation/Transfers
- Assist with Physical Therapy and Directed Exercise Programs
- Alzheimer's/Dementia Support
- Respite Care for Family and Friends
- End of Life Support in Coordination with Hospices
- Companionship, Emotional Support and Encouragement
- Transportation to Doctor Visits/Appointments/Shopping
- Coordination and Planning for Hospital/Skilled Nursing Discharge and Aftercare
- Prescription Pickups
- Grocery Shopping/Meal Preparation/Nutritional Support
- Light Housekeeping/Laundry
- Care for Pets
- Additional Services Available Based on Individual Needs



## *Geriatric Care Management Services Offered*

- Comprehensive Assessment
- Crisis Management
- Advocacy for Your Loved One with Healthcare Providers, Hospitals and Other Facilities
- Implement and Maintain Updated Client Care Plans
- Arrange for Needed Services and Monitor Results
- Advise and Act as Liaison for You and Your Loved One
- Counseling and Support
- Coordination and Oversight of In-Home Care
- Additional Services Available Based on Individual Needs
- All Servant's Heart geriatric care managers are active members of the National Association of Professional Geriatric Care Managers



### **SCHEDULES OFFERED**

- Hourly Visits
- 8-Hour Shifts  
(Day and/or Night)
- Live-in Care
- Weekends and Holidays
- Additional Schedules  
Available Based on  
Individual Needs



**To get started, call  
1-800-777-4750 today!**

## *A Servant's Heart stands out above the rest! Here's how:*

### **OWNER INVOLVEMENT**

Your loved one will benefit from the attention to detail only a private, family-owned business offers. Our management team is available around the clock, so they can be personally involved in your loved one's care.

### **PREMIER CAREGIVERS**

All Caregivers are employees of our company and have been fingerprinted, background checked, insured and bonded. You'll appreciate our careful hiring standards that require at least one year of verifiable experience from all Caregivers that we hire.

### **SOLID REPUTATION**

Our company has the privilege of being welcomed into local hospitals, skilled nursing, assisted living and independent living facilities because of our rigorous hiring standards.

### **TRUSTWORTHY**

We uphold our commitment to your loved one in several ways, including:

- Telephone Alert System: Management team is sent alerts if Caregivers are late in arriving at your loved one's home.
- Daily Go-Team: Caregivers are on standby to cover emergency visits.
- 24/7 Management Support: A manager is always available by phone, including weekends and holidays.

## *A Servant's Heart provides exceptional care:*

### **CERTIFIED**

We are CAHSAH certified and are accredited with an A+ rating from the Better Business Bureau.

### **COMPETENT**

You and your loved one will only receive care from Caregivers who have proven ability, experience and excellent references.

### **RESPONSIBLE**

Each Caregiver is verified with the most thorough criminal background checks available, using fingerprinting through the California Department of Justice.

### **INSURED AND BONDED**

Our Caregivers are our employees, not subcontractors. We pay all required taxes, benefits and workers' compensation. For your loved one's protection, each Caregiver is insured and bonded.

### **ACCESSIBILITY**

A company employee answers the phone around the clock, every day, so your loved one can get help exactly when he or she needs it.

### **FAMILY INVOLVEMENT**

We work closely with your loved one and/or any other primary contacts to coordinate care and enhance communications.

### **GUARANTEED SERVICE**

With exceptional service and dependable Caregivers, your satisfaction, and that of your loved one, is guaranteed.

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Toll-Free: 1-800-777-4750

Fax: (760) 874-2870

Email: [Info@TrustworthyCare.com](mailto:Info@TrustworthyCare.com)

[www.TrustworthyCare.com](http://www.TrustworthyCare.com)

